

Order Management

The Perfect Order Management Tool That Keeps
YOU in Complete Control of all Your Data.



Our Order Management Solution is the All-in-One Tool that allows you to have complete control of your data. We provide 'software as a solution' (SaaS) that integrates with the fulfillment or payment partners you choose without giving up control of your order or customer data. Enjoy the freedom of being able to choose the partners that deliver the results you need to successfully grow your business.



Call today to see how you can benefit from
our 'All-in-One' Order Management Tool
1-888-280-3303



Easily manage multi-channel sales activity with one easy-to-use tool.

- support multi-client/multi-campaign on one platform
- website integration
- shopping cart for web orders
- accepts all forms of payment
- supports variable payment options

Tailor continuity programs to your customer's unique lifestyle.

- fully customizable continuity programs
- flexibility to meet individual customer needs
- manage multiple campaigns
- in-depth retention and forecasting reports
- automatically generates orders based with each individual customers continuity schedule

Maintain complete flexibility with payment processing options.

- integrates with any merchant account
- minimize chargebacks by managing credits effectively
- supports batch processing, pre-auth, or real-time payments
- manage multiple merchant accounts

Stay in complete control of who you choose for Fulfillment.

- integrates with any fulfillment house
- import tracking numbers for order tracking
- integrates with any shipping carrier
- intuitive user interface

Reduce call times and increase first call resolution.

- perform all necessary customer service functions
- detailed customer order history
- system generated audit trails
- automatically generate notification e-mails based on customer service activities
- multiple address and payment profiles

Track and analyze every facet of your business.

- source orders by dnis
- campaign advertising return on investment reports
- over 80 campaign reports, with customizable layouts
- blended call reporting
- detailed customer history

Companion Products



Record your calls for quality assurance and training purposes with On-Line Recorder. Features a retrieval system that allows you to search for calls by employee, campaign, and disposition for playback.



Integrates with your existing phone system to capture and store call data so you can view robust blended reporting with your sales and customer service data.



Integrates with your phone system to provide screen pops displaying information about the caller and the campaign they are responding to as the phone rings. Automatically loads customer and order history for repeat callers.

FREE QUOTE

Get a free, no-obligation quote. Log on to

www.OLTfreequote.com

Answer a few simple questions, and receive your free online quote in minutes.

